



**Tamil Nadu  
e-Governance Agency**



**Tamil Nadu Skill  
Development Corporation**

## FAQ – Candidate Portal

Updated Date – 22-02-2021

This is the initial version of FAQ. Based on the changes on the software, same will be updated accordingly.



## User Manual – Candidate Module

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### Frequently Asked Questions

1. Who can register in Candidate Portal?

Answer: Tamil Nadu candidates who is looking for free skill training can register as candidate

<https://candidate.tnskill.tn.gov.in/Candidate/Account/Registration>

2. How to contact TNSDC for any support

Answer: Please feel free to contact TNSDC on – 044-22500107 (**Time 10.00 AM to 05.45 PM – Monday to Friday excluding Government Holidays**), Support Email-

[support@tnsdc.in](mailto:support@tnsdc.in)

3. How will I get Candidate Login?

Answer: Candidate will get login credentials to mobile after successful registration.

4. What are the Schemes in TNSDC?

Answer: Please click here to know about Scheme details.

<https://www.tnskill.tn.gov.in/>

5. Who Provides the Training?

Answer: Empanelled Training Centre

6. Is there a Training fee?

Answer: No

7. Is there a training uniform?

Answer: Yes, Training Centre will provide.

8. What would be the duration of the Training?

Answer: This is short term training programmes minimum is 2 month and maximum of 6 months.

9. How do I locate my training center?

Answer: After Candidate registration can view training centers details

10. If I am not suited for the training or want to join training for another skill?

Answer: Yes

11. After the training, can I choose to be self-employed?

Answer: yes

12. I have not completed primary school (below class 5). Can I join the training classes for any of the schemes of TNSDC?.

Answer: Yes. Eligibility of courses only



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13. Are the classes full-time or part-time?

Answer: Both

14. Will there be any financial assistance or accommodation provided in case the nonresidential training center is far from my village?

Answer: Who have got attendance 80% will get the transportation cost per day Rs.100/- after completion of training.

15. What if I need to drop-out of training in between due to personal reasons, will I get the opportunity to continue the training after a brief interval?

Answer: Yes

16. Where can I find user manuals of Training Centre portal

Answer: All the user manuals are available in Candidate portal and you can view after logging in. You can also download user manual from TNSDC website - <https://www.tnskill.tn.gov.in/user-manuals/>

17. How do I register as candidate?

Answer: You need to register in TNSDC candidate portal- <https://candidate.tnskill.tn.gov.in/Candidate/Account/Registration> and complete the profile. Aadhaar verification and mobile verification of candidate is mandatory during registration.

18. Where do I receive login credentials?

Answer: Candidate will get logins only after successful registration. Login credentials will be sent to Candidate's registered mobile number.

19. Is resetting password mandatory during first login?

Answer: Yes

20. Can I share my password with other?

Answer: Strictly no. If you share your credentials with others, then TNSDC is not responsible for any issues.

21. How will I retrieve my username, if it is forgotten?

Answer: Please use Forgot Username, option in candidate login screen. <https://candidate.tnskill.tn.gov.in/Candidate/Account/CandidateRecoverUserName>

22. How will I retrieve my password, if it is forgotten?

Answer: Please use Forgot Password, option in candidate login screen. <https://candidate.tnskill.tn.gov.in/Candidate/Account/CandidateRecoverPassword>



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### 23. What should I do after registration?

Answer: You will receive login credentials through SMS. After you login, you need to complete four steps candidate profile. Please upload proper photos of yours, as same will displayed in certificate and marksheet.

### 24. What should I do after submitting my candidate profile?

Answer: You can download your application form. You also can view upcoming courses in various Districts of Tamilnadu. Based on your interests you can apply for upcoming course.

### 25. How many courses will I be able to apply?

Answer: You can apply for maximum five courses. However, if any training centre approves your application, then you will be enrolled in that Training Centre and remaining applications will be marked as auto-rejected.

### 26. Can I register twice in TNSDC candidate portal?

Answer: No, you can register only once with your aadhaar number and mobile number

### 27. What should I do if my aadhaar verification failed?

Answer: Kindly cross check if Candidate Name, Gender, Date of Birth/ Year of Birth and Aadhaar Number is correctly entered as per aadhaar card or not.

### 28. Can training centre modify my profile details?

Answer: Yes, but one time password will be sent to your mobile number to take confirmation from you about the profile edit.

### 29. What is “last date to apply”?

Answer: You need to apply for the batch before “last date to apply”, then only training centre will be able to accept your application. Batches whose “last date to apply” has been elapsed, will not be visible in upcoming courses menu.

### 30. How do I select Boarding & Lodging facility?

Answer: If your Training Centre has Boarding & Lodging facility, then while applying for the course, you can select boarding & lodging option as required. Training Centre will decide to provide “Boarding & Lodging” – facility to the candidate during enrolment based on availability.

### 31. Can I dropout from a batch?

Answer: Yes, due to some unavoidable reasons if you are unable to continue the course, you request your Training Centre to mark you as dropout. You will be allowed to apply for new course.

### 32. What is the eligibility for me to be part of assessment?

Answer: You should have minimum 80% of attendance to be eligible for assessment.



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33. If I am failed or not appeared for assessment, Can I apply for reassessment?  
Answer: Yes, training centre can select candidates who failed/ not appeared for reassessment.
34. When can I download candidate's certificate and marksheet?  
Answer: After Sector Skill Council (SSC) or State Council of Vocational Training (SCVT) approves the result, Certificate and Marksheet will be available in Candidate Portal to download.
35. Will I get any reward after I complete my training?  
Answer: Yes, if you have availed Transportation facility you will be conveyance charges. Amount will be transferred after assessment is completed to your latest aadhaar seeded bank account number. If you are availing Boarding & Lodging facility, then you will get free hostel facility instead of monetary reward.
36. What are the other benefits I get from TNSDC?  
Answer: After you successfully complete the training and clear the assessment, your profile will be shared with Tamilnadu employment portal, where employers can exclusively search your profile under skilled candidates group.